

Champions Club Party FAQs

What is included in the Champs Package?

The Champs package includes two hour party room rental and day pass admittance for twelve guests to Aquatics Center or Indoor Playground. Drinks, food, and decorations are not provided.

What is included in the Ultimate Package?

The Ultimate package includes two hour party room rental, day pass admission for twelve guests, a party attendant, twelve themed cupcakes, two one-topping large pizzas, twelve assorted Capri Sun, Themed Paper Products, twelve Goodie Bags, a Birthday Gift for Party Recipient and an Ultimate Activity. Ultimate activities include: Aquatics, Nerf Guns, Laser Tag, Dodge ball, Soccer, Football, PE Games, or Indoor Playground

What time slots are offered for parties?

10:30 am – 12:30 pm

1:00 pm – 3:00 pm

3:30 pm – 5:30 pm

6:00 pm – 8:00 pm

* Aquatics Center is only available at the following party time slots: 1pm, 3:30pm & 6pm Saturday & Sunday and seasonally Monday-Friday. If you would like to book an Aquatics Center Party Monday-Friday please contact us at 817-748-8955 to verify pool hours.

How far in advance should I book a party?

Please book your party at your earliest convenience to secure your preferred date and time. All bookings must be made at least 14 days prior to the event and no more than 6 months in advance.

How do I book?

The Party Host may either book [online](#) or in person at Champions Club, 285 Shady Oaks Dr Southlake TX 76092.

How do I select my Party Room?

All-Star party rooms are located on the upper level of the facility next to the Lil' Champs Playground. These rooms hold up to 15 people.

MVP party rooms are located on the lower level of the facility next to the Aquatic Center. These rooms hold 18 people.

If your party has more guests than the room capacity, be sure to book All-Star 1&2 or MVP 1&2 for no additional fee.

* Please note after booking, additional rooms are not guaranteed.

How early can we arrive?

Your two hour party time includes set-up and tear down. Party Hosts can arrive 15 minutes prior to party time, please tell guest to arrive at the scheduled party time.

Champions Club will not hold any personal party items before or after your party rental.

After the two hour party is over, can the party guests stay in the facility?

Definitely! Parties include a two hour room rental. As long as you have removed all belongings from the party room, party guests may stay and play after the party according to the facility's hours of operation and age requirements.

What are the facility's age requirements?

Aquatic Center – Ages 0-6 must be within arm's reach of caregiver (swimming with child), age 7-9 caregiver must be in aquatics center, age 10-11 caregiver must be in facility, age 12+ full access. Lil' Champs Playground – Ages 0-6 must be within arm's reach of caregiver, ages 7-11 caregiver must be in facility, age 12+ not permitted in Lil Champs Playground.

* A responsible caregiver must be least 16 years of age or older. Caregiver to child ratio is 1 to 12; however, based on child's ages and ability more caregivers may be required.

Is outside food or decorations allowed?

Yes! We welcome outside food and beverages, with the exception of glass containers and alcohol. We encourage additional party décor but please note thumb tacks, staples, adhesive, and tape are prohibited.

Are outside contractors allowed? (face painter, costume character, balloon artist, etc.)?

Outside contractors are not permitted. If interested in contract services please book an Ultimate party and contract services are an add on option.

Are add on available for Champs Party Packages?

No, if interested in add ons please book an Ultimate party package.

What happens if not everyone shows up for my party?

Reimbursement for party participants is not applicable.

What is the refund policy for parties?

A Customer Adjustment Request must be received in order to receive any refund or transfer. If a CAR form is received 30 or more days prior to the party 100% will be refunded. If received 29-15 days prior to your party 50% of the refund will be refunded. If the refund request is submitted 14 days or less in advance, no refund or transfer will be given. Parties are transferrable up to 15 days prior to the event. Please click the CAR Form link for more details.

How do I request changes to my existing Party Reservation?

All changes requests must be submitted up to 72 hours prior to the party date. Please note all requests may not be accepted pending availability. A late fee (\$50) is applied for contract service bookings or changes less than 14 days in advance.

FAQs below apply only to Ultimate Party Packages

What does an Ultimate Party schedule look like?

After your party guest check in with the front desk our staff will direct them to your reserved party room. Parties are a two hour duration, with the food served about an hour into the party. The first hour is spent doing your Ultimate activity.

What paper products are included in the Ultimate Party Packages?

Each party will be provided with table cloths, plates, and napkins according to the theme or color scheme selected. Champions Club will also provide a candle for the guest of honor, utensils, and a lighter.

What food items are included with the Ultimate Party Packages?

Champions Club provides 12 assorted Capri Suns, 2 one topping large pizzas, and 12 cupcakes. Please see our full listing of party add ons.

What party themes are included in the Ultimate Party Packages?

Super Hero, Disney Princess, Outer Space, Dinosaur, Art, Sports, Pokémon, Luau, Frozen, Happy Birthday, or your choice of a Solid Color

What gift options does the Guest of Honor have when booking an Ultimate Party Package?

The options include a Southlake soccer ball or a Southlake teddy bear pillow!